

24 April 2026

Dear parents and carers

We are aware that there are some technical difficulties between ParentPay and our new kiosk providers, Cunninghams, and that topped-up balances are not pulling through. They have assured us that they are working together to resolve this.

In the meantime, be assured that no student will be refused food at the canteen. The canteen staff are making a note of what students are having and will add it onto their accounts once everything is running smoothly again. We are communicating this to students via their teachers ahead of the lunch breaks.

Best wishes
The Carrington Team

