

19 November 2025

Dear parents and carers

I wanted to give you an update following the issues some people experienced with the Year 8 Online Parent-Teacher meetings yesterday. This was caused by the international issues with Cloudflare during the course of yesterday, which impacted the capacity of School Booking during a key part of the evening. Things started to settle down by about 6pm, with most appointments being successful by 6.30pm.

School Booking have issued a statement to their customers regarding the issues, which I attach. Cloudflare have explained their issue in a blog [here](#).

We are currently assessing the number of appointments which were missed. Once we have completed this, we will contact you again about how we will arrange for you to receive feedback from the teachers you missed.

Once again, we would like to apologise for the inconvenience caused by the failure of the system.

Best wishes
Mr B Stafford
Director of Emerging Technologies

